

**THE WESTIN**

ST. JOHN  
RESORT VILLAS

# Ownership Guide

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**CORAL VISTA VILLAS/SUNSET BAY VILLAS**

# Congratulations

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Welcome to vacation ownership. As an Owner at Coral Vista Villas or Sunset Bay Villas (see your purchase documents) at The Westin St. John Resort Villas, you have the opportunity to return to St. John year after year. The familiar surroundings of your Home Resort help set the stage for you and your loved ones to explore new areas and build new traditions each time you come back.

During your stays, you can take advantage of the resort's ideal setting on Great Cruz Bay to experience the island's majestic offerings, from snorkeling to sailing in the blue-green waters of the Caribbean.

Here, you can feel at your best — indulging in every irresistible amenity during the day before retreating to stylish villa accommodations at night.

This Ownership Guide is for informational purposes only and complete terms and conditions are in the governing documents of your Association. At certain resorts, membership in the Vistana Signature Network™ and the use of StarOptions® and Marriott Bonvoy™ points may only be available for Vacation Ownership Interests acquired directly from the developer of the resort.



# Welcome Home

Vacation at your Home Resort and open the door to stylishly designed villa accommodations with just-like-home amenities, where you can enjoy inspiring moments year after year.



You have purchased a Vacation Ownership Interest (VOI) at The Westin St. John Resort Villas (see your purchase documents). You can return to your Home Resort every Use Year and enjoy everything that attracted you to this destination. To reserve a stay, visit [vistana.com](https://www.vistana.com) as early as 12 months before your planned arrival.

Your VOI has a specific Home Options value (also known as ownership points). Here's how to use your Home Options:

- Reserve any Villa type within your Season.
- Schedule your arrival or departure for any day of the week.
- Reserve one night up to 14 nights.
- Maximum of three pending reservations per VOI within the current Use Year.
- Owners of VOIs with Specific Week Rights check in on Fridays.\*

## VACATION PLANNING TIMELINE

### 12-8 MONTHS TO ARRIVAL

Owners may reserve available vacation periods in available villas using their Home Options in their assigned Season (Diamond or Resort), subject to the guidelines in the Reservation Rules. Owners with Specific Week Rights have their vacation periods automatically reserved with Friday\* check-in.

### 8 MONTHS TO ARRIVAL

As early as eight months prior to arrival, you can use your Home Options to search for and reserve villas within different Seasons.

\* Some VOIs have alternate check-in days. Please see purchase documents for more information.

Visit [vistana.com/dashboard](https://www.vistana.com/dashboard) and select "Make a Reservation."

[LEARN MORE](#)



CORAL VISTA AT THE WESTIN ST. JOHN RESORT VILLAS



SUNSET BAY AT THE WESTIN ST. JOHN RESORT VILLAS

### **SPECIFIC WEEK VOI OWNERS**

If you purchased a Specific Week VOI, your vacation period is automatically reserved for you each Use Year. Some Owners have also purchased a specific villa number. If you purchased a specific villa number, it will also be automatically reserved with your Specific Week VOI.

If you plan to return to your Home Resort for your Specific Week VOI, you never have to call Owner Services to confirm your reservation. Simply arrive at your Home Resort on your Specific Week's check-in date and enjoy the privileges of this exclusive ownership.

### **EVENT PERIOD VOI OWNERS**

If you are an Event Period VOI Owner, your reservation will be automatically confirmed for the week that includes your designated event each Use Year. Some Owners have also purchased a specific villa number. If you purchased a specific villa number, it will also be automatically reserved with your Event Period.

If you return to your Home Resort for your Event Period, you never have to call Owner Services to confirm your reservation. Simply arrive at your Home Resort on your Event Period's check-in date and enjoy the privileges of this exclusive ownership. Please note, your Event Week Period is associated with a particular annual event at your Home Resort and may not occur the same week number each Use Year.

Specific Week and Event Period VOI Owners, you are able to use your Home Options to float within your Season 12 to 8 months prior to your desired check-in day at your Home Resort, or reserve any Season within eight months of the vacation period. If you have purchased a Specific Week or Event Period and choose to float your VOI at your Home Resort, you release your use of your specific villa as well.

### **IMPORTANT REMINDER: DON'T FORGET TO RESERVE**

Unused Home Options expire Dec. 31 each Use Year. If you are not sure how you would like to use your ownership, contact Owner Services by phone or via e-mail to explore options available to you.

To see your ownership details, log in to [vistana.com/dashboard](https://vistana.com/dashboard) and click "What I Own."

[VIEW NOW](#)



# External Exchange

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Want to explore more of the world at even more resorts?

As an Owner at The Westin St. John Resort Villas, you have the choice of joining Interval International® for access to nearly 3,200 additional exchange resorts in more than 80 nations.

Membership provides you with comprehensive external exchange services and affordable vacations year after year.

For more details on other benefits, membership fees and resort listings, please visit [intervalworld.com](https://www.intervalworld.com).

Explore more travel opportunities through the Vistana Signature Network™.

[LEARN MORE](#)

# Explore Online

Visit [vistana.com](http://vistana.com) to manage your account, plan your trip, and everything in between.

## MY PROFILE

- View your gallery
- Describe your vacation style
- Share your vacation stories
- Set your privacy settings

## DASHBOARD

- Reserve a villa
- View your next villa stay
- Find ownership details
- See current account balances
- Pay maintenance fees
- Change online account settings
- Review helpful information with Ownership 101
- Review your Ownership Guide and helpful charts and calendars

## DESTINATIONS

- Delve into on-site and local area activities
- Check out villa resort amenities and dining
- Peruse resort images and videos
- Contact your Personal Concierge

## VACATION IDEAS

- Find travel inspiration
- Discover one-of-a-kind stories
- Learn expert travel tips

## COMMUNITY

- Connect with us on social media
- Share your vacation photos, videos, stories and recommendations
- Get insider tips
- Interact with like-minded adventurers

New features, articles and contests are always being added, so check back often.



VISIT VISTANA.COM

# Connect With Us

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Take advantage of the helpful Owner Services team. If you have questions or want to make a reservation, please use one of the telephone numbers below. Reservations, Owner Services, Loan Servicing and Association Management Services are available in English, Spanish and Japanese.

## **RESERVATIONS AND OWNER SERVICES:**

United States, Canada and Puerto Rico:  
Westin Vacation Club  
888 WV OWNER (986.9637)  
or +1 407.903.4635

United Kingdom  
0.800.89.5065

Mexico  
001.800.847.8262

Japan  
KDDI 0053.113.0318  
NTT 0034.800.400.195  
IJT 0044.221.233.28  
ICD 0066.338.213.35

All other areas:  
+1 407.903.4640

## **ADDITIONAL NUMBERS**

Fax for Owner Services:  
+1 407.903.4641

Fax for Loan Servicing:  
+1 407.903.4701

Fax for Association Management:  
+1 407.418.7771

Marriott Bonvoy™  
Dedicated Service Line:  
888.625.4990

Interval International® External  
Exchange Dedicated Service Line:  
877.782.7088

