



THE WESTIN
KA'ANAPALI
OCEAN RESORT VILLAS

Spring 2019 Association Newsletter

OCEAN RESORT VILLAS VACATION OWNERS ASSOCIATION

Aloha dear Owner,

Vacations are your time — your time to rest, play, explore and connect. With all the latest resort updates and renovations that have taken place over the past year, we hope you'll find everything here that you need to create an enjoyable Home Resort stay. From minor repairs to large-scale refurbishments, it's important to share all of it with you because this is your home-away-from-home, after all.

Beyond your resort, there are always fresh new things to share about the other villa resorts in the collection, plus happenings with Vistana™ Signature Experiences and upgrades to Owner benefits, including membership in the Marriott Bonvoy™ program.

We're always delighted to have you come back and spend your vacation with us. We look forward to seeing you.

Me ke aloha pumehana (with warmest aloha),

A handwritten signature in black ink that reads "Ryan Nobriga". The signature is fluid and cursive.

Ryan Nobriga

General Manager



Resort Update

RESORT ENHANCEMENTS

Step outside your villa and enjoy lazing around the pool areas. The North Pool and pool deck, including the two whirlpool spas, and the small adult pool that is located by Building 8, have reopened after undergoing renovations. The pools were drained, repaired and resurfaced, and much of the pool equipment was upgraded. The pools themselves have been transformed from darker, lagoon-style pools to the much lighter, resort-pool look that we currently have in our South pools.

After enjoying some beach time you can easily rinse off the sand and salt water at the newest outdoor shower located on the South lawn near Building 2. This brings the total number of beach shower areas to three.

DINING EXPERIENCES

Pailolo Bar & Grill recently completed a highly anticipated refresh with the addition of a new bar top, extended bar seating and high-definition TVs. Come enjoy two daily happy hours (10:30 to 11:30AM and 4P to 6PM) and live entertainment, which is now featured seven nights a week. Pailolo offers local and domestic craft beer from around the country on 20 taps, complimented by food-truck-inspired fare.

Pūlehu, an Italian Grill now offers private dining options, creating an ideal space for those special occasions like wedding receptions, anniversaries or birthdays. For daily dining options, the restaurant continues to be open 5 to 9PM, Thursday through Monday. For more information about private dining, please contact privatedining@westin角度anapali.com.

RESORT EXPERIENCE

Spa Helani recently expanded its partnership with local Hawaiian skincare line Malie. Experience the natural and organic products with the new Hawaiian Radiance Facial featuring ingredients from Kauai Clay and coffee extracts that refine and renew the face. This unique facial is exclusive to Spa Helani.

Did You Know?



MARRIOTT BONVOY

As an Owner with Vistana™ Signature Experiences, you can convert your Vacation Ownership Interest into Marriott Bonvoy™ points, giving you even more places and opportunities to discover. Enjoy unmatched benefits and access to more than 6,900 hotels worldwide across an extraordinary portfolio of brands. For additional details, visit vistana.com/bonvoy.



SHERATON KAUA'I RESORT REFRESHED

This **oceanfront resort** on Hawai'i's Garden Isle has completed its first of two planned phase updates. Now complete, Phase I enhancements include 66 studio, one-bedroom and two-bedroom villas, along with a major renovation of the lobby, fitness center, pool, conference center and grounds. Available December 2019, Phase II will cover the remaining 60 villas and 40 hotel rooms at the property, which totals 166 units in six buildings. Situated along crescent-shaped Po'ipū Beach, the resort features a dual-level Ocean Pool with private beachside bungalows and massage cabanas, a host of Hawai'i cultural activities, live entertainment at Lava's on Po'ipū Beach and the island's only oceanfront lū'au.



VSN SELECT CRUISES

Owners in the Vistana Signature Network™ can use StarOptions® to explore ports of call around the world — giving you another exciting way to vacation using your ownership. Each year, you can apply StarOptions toward a cruise booking. You can even combine StarOptions from multiple Vacation Ownership Interests toward a cruise. To learn more, visit your **Dashboard** and click on the VSN Select widget.



COMMUNITY RECOMMENDS

Get inspired and find great tips to help make your next vacation the best one yet with **Community Recommends**. This social hub for like-minded travelers to share favorite activities and places to eat at and near our resorts can be found on the Community tab at vistana.com. Join the conversation and share your recommendations today.



ENHANCED EXTERNAL EXCHANGE PROCESS

Now you can complete external exchange transactions without the wait. The new direct external exchange process (previously a 48–72 business hour process) through Interval International® and RCI is now available in your My Choices widget on your **Dashboard**.

Did You Know?



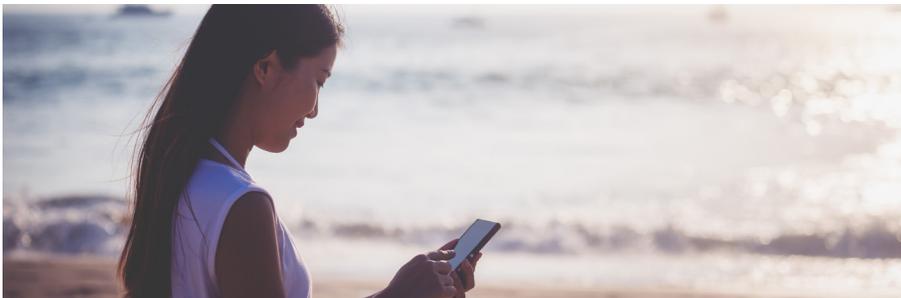
ANNUAL MEETING PRESENTATIONS NOW ON VISTANA.COM

Your latest **Annual Meeting Presentation** is now available in the Owners Association widget on your **Dashboard** on vistana.com. To access from the Owners Association widget, click on View Association Newsletter, click the + for Association Information where you can view your Annual Meeting Presentation.



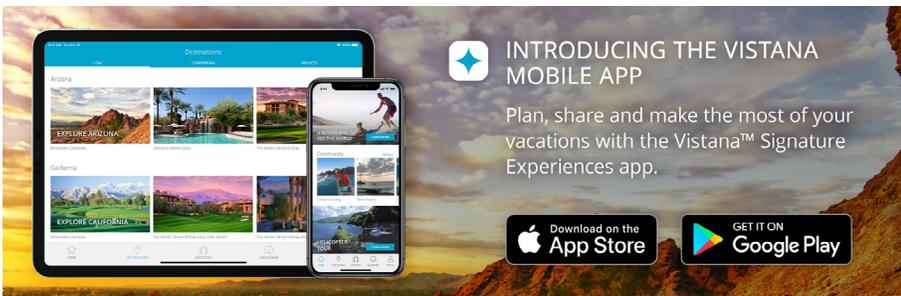
GET 25% DISCOUNT ON VILLA STAYS

Owners can continue to receive **discounts** on available nightly rental rates at more than 80 Sheraton Vacation Club, Westin Vacation Club, and Marriott Vacation Club® resorts.



GUEST CHECK-IN

If you are looking to update your reservation to allow a guest to check in on your behalf, please contact Owner Services directly. We are currently updating the form and will have this feature available online again soon.



DO MORE WITH THE VISTANA MOBILE APP

Now you can do more from your mobile devices, like update billing preferences and even let us know what you're thinking through a feedback form directly in the app. In January, the tablet version of the app was released, giving you easy access to plan your next getaway, get vacation ideas, find travel inspiration, access your Owner information, see upcoming vacation details, and share photos, videos and recommendations.



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Association Information

YOUR CURRENT BOARD OF DIRECTORS

Ocean Resort Master Association

Mark Watford, President
Beth Brill, Vice President
Mary Fechtig, Vice President
Angela Nolan, Secretary*
Elizabeth Estes, Treasurer

Association of Apartment Owners of Ocean Resort Villas & Ocean Resort Villas Vacation Owners Association

Mark Watford, President
Charles Compton, Vice President
Vic H. Henry, Vice President
Angela Nolan, Secretary*
Elizabeth Estes, Treasurer

* Associate of Vistana™ Signature Experiences, Inc.

BOARD MEETING

The Westin Kā'anapali Ocean Resort Villas
June 11, 2019, 9AM

Sheraton Maui Resort & Spa
Oct. 1, 2019, 9AM

ANNUAL MEETINGS

Sheraton Maui Resort & Spa
Dec. 12, 2019, 8AM

Date/Time/Location subject to change.
Date will be confirmed via official meeting notice.

PAYMENT OPTIONS

If you prefer to make smaller payment installments over time, consider setting up automatic payments from your U.S. bank account. These payments can be scheduled in advance of your annual billing due date with no additional fees. Go to your **Dashboard** page, click View Statement & Make Payment on the Owners Association widget, then click Pay Now. From the Maintenance Fee Detail page, select Pay from a Bank Account, or select a different payment option you'd prefer.

To pay for another VOI, select the specified VOI from the Ownership Selection Tool drop-down menu at the top of the Maintenance Fee Detail page and you will be returned to your Owners Association page with your newly selected VOI auto-populated in the Select VOI to View field, then click the Pay Now button. Repeat as necessary.

CONTACT US

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HOURS OF OPERATION (EASTERN TIME)

Monday–Thursday, 8AM–9PM
Friday, 8AM–5PM

CONNECT WITH US

