Dear Owner,

Vacations are your time — your time to rest, play, explore and connect. With all the latest resort updates and renovations that have taken place over the past year, we hope you’ll find everything here that you need to create an enjoyable Home Resort stay. From minor repairs to large-scale refurbishments, it’s important to share all of it with you because this is your home-away-from-home, after all.

Beyond your resort, there are always fresh new things to share about the other villa resorts in the collection, plus happenings with Vistana™ Signature Experiences and upgrades to Owner benefits, including membership in the Marriott Bonvoy™ program.

We’re always delighted to have you come back and spend your vacation with us. We look forward to seeing you.

Sincerely,

Judith Thompson
General Manager
RESORT UPDATE

RESORT ENHANCEMENTS

Dec. 31 saw the start of a new year, as well as the completion of the resort’s multi-year refurbishment project. The renovations that took place over the past two years were well worth the wait.

While new interior design installations were underway, vertical hot water pipes and air conditioning insulation were replaced to help mitigate the longstanding issue of in-room leaks.

Clay-colored NEOGARD® flooring has been installed on the outdoor breezeway and in stairwells, bringing a new look and non-slip flooring outside the buildings. Each villa also received a new entry door, threshold and weather stripping.

The lobby received a complete makeover with new flooring, furniture and a refreshed color scheme. All chillers in Buildings 3, 4, 5 and 6 were also replaced, and the pool deck received all-new chaise lounges, tables and umbrellas.

The oldest Coaster bus and the small van have been replaced by a new Coaster which accommodate guests with disabilities.

Interior renovations on the elevators wrapped up earlier this year. These refurbishments include new controls, wall panels, flooring and LCD screens.

Some of the projects scheduled for 2019 include the transition of Buildings 1 and 2 to tankless water heaters, completion of the gym renovations which includes all-new fitness equipment and replacement of the chillers. New entry door locks are scheduled for installation in 2019, once Atlantis transitions to new locks.

VILLA ENHANCEMENTS

Villas in both phases now boast new interiors with fresh color palettes evoking the lush tropical foliage of the Bahamas. In addition to brand-new furniture in the sitting area and dining room, each villa also received new carpet, artwork and drapery.

EXTRA BEDDING POLICY

Please remember that, effective January 1, 2018, Harborside Resort at Atlantis no longer offers rollaway beds in any villa. The service was discontinued due to space limitations and to ensure the comfort and safety of our Owners and Guests. Each villa is equipped with a sleeper sofa. If you are traveling with children, we are happy to provide cribs and high chairs upon request. These items are in limited supply and therefore not guaranteed. If you prefer to rent these items for a nominal fee through a third-party vendor, please contact the resort directly.

SMOKING POLICY

Please take note of newly designated smoking areas around the resort to accommodate our Owners and Guests. Smoking is prohibited on the pool deck, the balconies and within the villas.

DINING EXPERIENCES

Enjoy various culinary experiences as Atlantis continues to add authenticity to its ‘Bahamas at Heart’ local menu offerings by adding some new outlets and revamping existing eateries’ menus, including:

• Sun & Ice: Locally flavored ice creams and treats
• Frankie Gone Bananas: Traditional Bahamian snacks and entrees
• Sip Sip: A Harbor Island favorite, now at the Cove pool deck
• Pirate Republic: Locally brewed craft beer
• McKenzie’s: Fresh-made conch salad
• Fish by José Andrés: Fresh-caught seafood
• The Beach Bar: A returning oceanfront favorite
• Café Martinique: Relaunched with a new menu in 2019
DID YOU KNOW?

**VSN SELECT CRUISES**
Members in the Vistana Signature Network can use their StarOptions® to explore ports of call around the world — giving you another exciting way to vacation using your ownership. Each year, you can apply StarOptions toward a cruise booking. You can even combine StarOptions from multiple Vacation Ownership Interests toward a cruise. To learn more, visit your Dashboard and click on the VSN Select widget.

**SHERATON KAUA’I RESORT REFRESHED**
This oceanfront resort on Hawai’i’s Garden Isle has completed its first of two planned phase updates. Now complete, Phase I enhancements include 66 studio, one-bedroom and two-bedroom villas, along with a major renovation of the lobby, fitness center, pool, conference center and grounds. Available December 2019, Phase II will cover the remaining 60 villas and 40 hotel rooms at the property, which totals 166 units in six buildings. Situated along crescent-shaped Po’ipū Beach, the resort features a dual-level Ocean Pool with private beachside bungalows and massage cabanas, a host of Hawai’i cultural activities, live entertainment at Lava’s on Po’ipū Beach and the island’s only oceanfront lū’au.

**MARRIOTT BONVOY**
Members in the Vistana Signature Network™ can convert their Vacation Ownership Interest into Marriott Bonvoy™ points, giving you even more places and opportunities to discover, redeem and earn. Enjoy unmatched benefits and access to more than 6,900 hotels worldwide across an extraordinary portfolio of brands. For additional details, visit vistana.com/bonvoy.

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**COMMUNITY RECOMMENDS**
Get inspired and find great tips to help make your next vacation the best one yet with Community Recommends. This social hub for like-minded travelers to share favorite activities and places to eat at and near our resorts can be found on the Community tab at vistana.com. Join the conversation and share your recommendations today.

**ENHANCED EXTERNAL EXCHANGE PROCESS**
Now you can complete external exchange transactions without the wait. The new direct external exchange process (previously a 48–72 business hour process) through Interval International® and RCI is now available in your My Choices widget on your Dashboard.
ANNUAL MEETING PRESENTATIONS NOW ON VISTANA.COM

Your latest Annual Meeting Presentation is now available in the Owners Association widget on your Dashboard on vistana.com. To access from the Owners Association widget, click on View Association Newsletter, click the + for Association Information where you can view your Annual Meeting Presentation.

GET 25% DISCOUNT ON VILLA STAYS

Owners can continue to receive discounts on available nightly rental rates at more than 80 Sheraton Vacation Club, Westin Vacation Club, and Marriott Vacation Club resorts.

GUEST CHECK-IN

If you are looking to update your reservation to allow a Guest to check in on your behalf, please contact Owner Services directly. We are currently updating the form and will have this feature available online again soon.

INTRODUCING THE VISTANA MOBILE APP

Plan, share and make the most of your vacations with the Vistana Signature Experiences app! You can download the app from the Apple App Store for iPhones and iPads or from Google Play for Android phones and tablets. Check it out today!

ASSOCIATION INFORMATION

YOUR CURRENT BOARD OF DIRECTORS

Harborside Resort Condominium II Association and Harborside Resort II Vacation Ownership Association
Pasquale Lagana, President
JeanneMarie Davis, Secretary
Dr. Ronald “RJ” Johnston, Treasurer

IMPORTANT DATE

ANNUAL MEETING

Harborside Resort at Atlantis
Oct. 25, 2019, 1 p.m.
Date/Time/Location subject to change. Data will be confirmed via official meeting notice.

GO PAPERLESS

Have you enrolled in paperless billing? It’s fast, easy, secure and better for the environment. To start receiving email notifications when your bill is ready, enroll today at vistana.com/paperless.

PAYMENT OPTIONS

If you prefer to make smaller payment installments over time, consider setting up automatic payments from your U.S. bank account. These payments can be scheduled in advance of your annual billing due date with no additional fees. Go to your Dashboard page, click View Statement & Make Payment on the Owners Association widget, then click Pay Now. From the Maintenance Fee Details page, select Pay from a Bank Account, or select a different payment option you’d prefer.

To pay for another VOI, select the specified VOI from the Ownership Selection Tool drop-down menu at the top of the Maintenance Fee Details page and you will be returned to your Owners Association page with your newly selected VOI auto-populated in the Select VOI to View field, then click the Pay Now button. Repeat as necessary.

CONTACT US

Harborside Resort II Vacation Ownership Association c/o Vistana Management, Inc.
P.O. Box 936510
Atlanta, GA 31193-6510
Fax: 407 418 7771
harborside2@myassociationdirect.com

HOURS OF OPERATION

(Eastern Time)
Monday–Thursday, 8 a.m.–8 p.m.
Friday, 8 a.m.–5 p.m.

CONNECT WITH US

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